



MANAGEMENT SYSTEM

CERTIFICATE

Certificate Number: 24-Q2-1002510-WE

We Hereby Certify that the management system operated by:

Al Hallab Restaurant & Sweets - Ghassan Al Halaab Partners (L.L.C)

REGISTERED ADDRESS:

Office 305, Ithraa Tower, Sheikh Rashid Rd, Dubai, UAE

OPERATIONAL SITES:

- Al Garhoud Restaurant: Al Garhoud, Sheikh Rashid Rd, Dubai, UAE
- Dubai Mall Restaurant: 1st Floor, Near Waterfall, Dubai Mall, Dubai, UAE
- Mall Of Emirates Restaurant: 1st Floor, Near Ski Dubai, Dubai, UAE
- Bab El Bahr Restaurant: Dubai Boulevard, Mohamad Bin Rashid Blvd., Dubai, UAE

Has been Audited and Registered as meeting Requirements of Standard:

ISO 10002:2018

Quality management — Customer Satisfaction — Guidelines for Complaints Handling in Organizations

The Management System is Applicable to:

Preparation, Processing and Serving of Different Kinds of Foods and Sweets

an Audit was Performed with Report Number:

RC-1024-Q2-WE-MS-1002510-24

Issue Date: 18.10.2024

Last Revision Date: 18.10.2024

Revision No. 00

Expire Date: 17.10.2027



Ata Pourbagher
On behalf of WECERT Certification Office

The assessment was performed in accordance with the requirements of ISO 10002:2018. In the issuance of this certificate, WECERT assumes no liability to any party other than to the Client, and then only in accordance with the agreed upon Certification Agreement. This certificate's validity is subject to the organization maintaining their system in accordance with WECERT's requirements for systems certification. Validity may be confirmed via email at info@wecert.net or by scanning the code to the right with a smartphone or checking the validity on WECERT's official website (www.wecert.net). The certificate remains the property of WECERT, to whom it must be returned upon request.

WE-F-Q-01 Rev. 01 - 11.22

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